

Unit 3 Residence Halls
2019 Information and Policies
THE DETAILS YOU NEED TO KNOW

Details About Housing...

Unit 3 Front Desk

The Unit 3 Front Desk is located below the Dining Center and is open *daily from 7:00 am to 11:00 pm*. The telephone number is (510) 642-5391 and should be used to relay messages and for after hours check-ins and assistance.

Check-In

Our conference clerk staff are students who live on site and will check in each guest. In addition, they will distribute room keys, meal cards and a welcome letter giving guests information about the site. The after hours telephone number, (510) 867-9598, is posted outside of each residence hall building to contact a conference clerk for those guests arriving after 11:00pm.

Please refer to your Contract for your group's specific check-in location and time.

Check-Out

Please advise guests to close their room doors (doors lock automatically) and return their keys to the Front Desk by 11:00 AM or the check-out time indicated on the Contract. Replacement fees will apply for lost keys/fobs and keys/fobs not returned upon check-out; \$50.00 for regular room keys, \$75.00 for suite and apartment keys, and \$50.00 for fobs. Keys that are not returned will be billed to the program on the master bill. Since the lock is changed shortly after a key is reported missing, the fee is not refundable if the original key is returned at a later date.

Mail

Guests staying for extended periods may receive incoming mail. Mail is received and distributed at the Unit 3 Front Desk mailboxes. Guests receiving mail will be notified by a posting on the message board in the lobby. Mail should be addressed as follows:

Participant's Name
c/o Program Name
Unit 3 Residence Halls 2400
Durant Avenue
Berkeley, CA 94720-2276

Stamped, outgoing mail may be placed in the U.S. mail slot located at the front desk. Other mailing needs must be handled at the U.S. Post Office.

Laundry

Laundry rooms equipped with coin-operated washers and dryers are available in the residence halls. The laundry rooms are located on the lower level of the central building near the Front Desk.

Self-Service Print and Email Station

A self-service print and email station located near the Front Desk will have several computer workstations, both Macintosh and Windows, with a full suite of Microsoft and Adobe productivity software. They also have full Internet access with popular web browsers, and users can print via high-quality networked black-and-white laser printers.

All print and email station services are provided free of charge to guests. The print and email station operates on the same schedule as the Front Desk, however, there is no support staff to assist guests with software and email problems.

Telephone Services

You may receive telephone messages at the Front Desk. Any messages you receive will be posted on the message board in the lobby. Please check the board frequently if you are expecting messages. Telephones are not provided in rooms.

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Details About Dining....

Dining Services

Dining services include the meals selected by the organizer and are listed in your Contract. Guests will receive meal cards valid for all meals in the package, at check-in. All meals will be served cafeteria-style at Café 3 located in the center of Unit 3, unless otherwise noted in the Contract. Café 3 offers different dining platforms serving globally-inspired and local organic menu options.

A minimum number of guests may be required for Café 3 to operate dining services. This minimum may be attained in combination with other groups. We reserve the right to adjust the menu for groups of less than 200 people.

Meal Hours

The meal hours at Café 3 are as follows:

Breakfast	7:00 am-9:00 am
Lunch	11:00 am-2:00 pm
Dinner	5:00 pm-8:00 pm

In order to ensure that dining hall capacity maximums are not exceeded, meal time slots will be assigned by your coordinator. Meal cards will not work outside of the assigned meal time slots. Please consult your contract and coordinator to confirm your group's meal time slots.

Guest Meal Cards

Guest meal cards are available for guests and staff not living on site, if requested by you in advance. The individual guest and cash meal prices are as follows:

Breakfast	\$10.75
Lunch	\$12.95
Dinner	\$15.50

And Other Important Details...

Guest Safety and Security

A copy of our Guest Services brochure is provided in each room for each guest. This literature contains important information about guest safety and security.

The University Police Department (UCPD) and the Berkeley City Police and Fire Departments work together to protect the campus and surrounding communities. The following safety information is provided for your benefit.

Smoke and fire detectors in your room and in all common areas immediately alert the UCPD and the Berkeley Fire Department, and wake you in the event of a fire. According to the lay, you must vacate the building when the alarm sounds. Use the stairs, not the elevators. Fire extinguishers and fire alarms are located on each residence hall floor.

Emergency exits are located at both ends of the hallways. Evacuation plans and alternate exit locations are posted near the elevators in most buildings. When you check in, please familiarize yourself with the locations of emergency exits and fire extinguishers.

BearWalk Night Safety Escort Service

The UC Police Department operates an evening walking escort service called Bear Walk. Community Service Officers (CSO's) provide a walking escort in conjunction with the Night Safety Shuttle to nearby residences, public transportation or parking facilities during the evening hours. This service is free and available 365 days per year from 6pm – 3am PST by calling 642-WALK (642-9255). Service boundaries are Cedar (N), Prospect/Highland Place (E), Parker (S), and Shattuck (W). Hours and service availability are subject to change; visit our website at police.berkeley.edu for current information.

In addition, the Owl Line Night Safety shuttle service can

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be reached at the same number and picks up and drops off passengers by phone request between 3am and 6am within service area boundaries, 365 days per year.

Program Brochure and Registration Form

We require copies of the program announcement, registration form, and program itinerary for our review *prior* to printing.

Recreation Activities

There is a jogging track, tennis courts and a swimming pool available at the Golden Bear Recreation Center, which is located behind the Clark Kerr Campus. In addition, the Strawberry Canyon Recreation Area, the Recreational Sports Facility (RSF), and Hearst Gymnasium Pools are available to conference guests for a fee. Strawberry Canyon has a swimming pool and barbecue areas. The RSF has a swimming pool, weight rooms, handball, squash, racquetball and tennis courts.

The cost for a recreation card is currently \$50.00 per person, per week, and will permit access to all of the above listed areas. Recreation cards must be ordered by you in advance and are charged to the master bill. Unfortunately, we cannot collect directly from individuals for these cards, and any unused cards cannot be returned for credit.

If the conference participants would not benefit from the weekly recreation card, the facilities are also available on a fee per entry basis. The entry fee for the swimming pool at the Golden Bear Recreation Center is \$10.00 per person per day. The current daily entry fee for Strawberry Canyon Pool is \$10.00 per person, and \$20.00 per person for access to the Recreational Sports Facility (RSF) and Hearst Pools.

Cardholders are required to show photo I.D. to enter the RSF and must be 16 years or older.